

ADAMH Services

Since 1967, the Paint Valley Alcohol, Drug Addiction and Mental Health Services (ADAMH) Board has been building a system to support local residents with mental health, alcohol or other drug addiction problems. The ADAMH Board purchases services from local providers on behalf of individuals and families with no insurance, or are under insured. Mental health and addiction outpatient treatment services are available on a sliding fee scale to all residents of the five county service district. The sliding fee scale is based on monthly income and family size.

New Programs for SFY2019

These programs are for individuals who have insurance, but have high deductibles, high co-pays, or their insurance carrier is not paneled with the provider agency. Much like the safety net provided for services to individuals on a sliding fee scale who have no insurance, these dollars will be used to allow the same sliding fee scale to be applied and high deductibles disregarded when seeking outpatient treatment for a substance use disorder.

- **Substance Use Disorder (SUD) Working Poor Program** - Provides open door access for outpatient SUD treatment and recovery supports. This program is funded by the 21st Century Cures Act grant through Ohio Mental Health and Addiction Services (OMHAS).
- **Mental Health Services for SUD Program** - Provides open door access for outpatient mental health services for anyone receiving SUD treatment. This program is funded by the Paint Valley ADAMH Board.
- **Mental Health Working Poor Program** - Provides open door access for outpatient mental health services and is funded by the Paint Valley ADAMH Board.

What if I do not agree with the decision about my eligibility?

To determine eligibility and benefit levels, contract providers use a process that is the same for all clients seeking services. You may have questions about how or why a decision was made about your eligibility for ADAMH public subsidy or the amount of the benefits available to pay for your service costs. If you are concerned that an unfavorable decision was made about your eligibility for the benefit plan or the amount of benefits available to pay for your services, you may:

- Contact the contract provider's finance or billing department.
- Call the Paint Valley ADAMH Board's Clients' Rights Officer at 740-773-2283 or 1-800-906-6757.

Serving the residents of Fayette,
Highland, Pickaway, Pike and Ross
Counties for over 50 years.



**394 Chestnut Street
Chillicothe, Ohio 45601
(740) 773-2283**

www.pvadamh.org

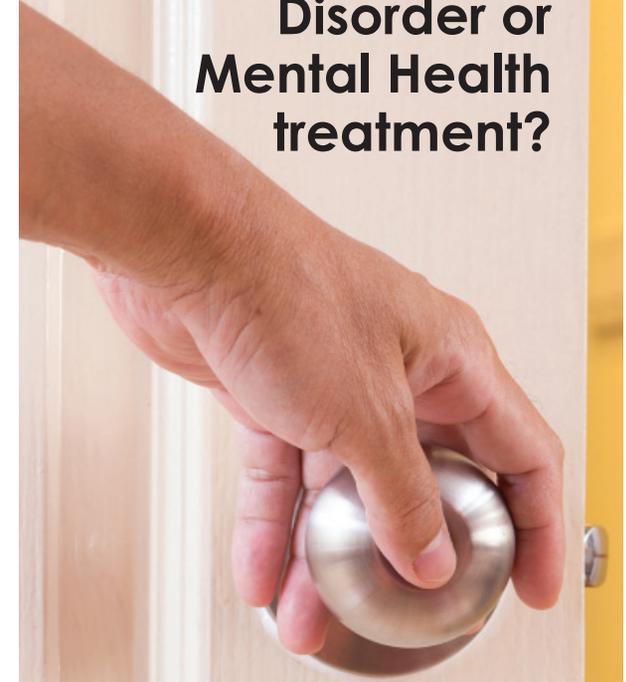
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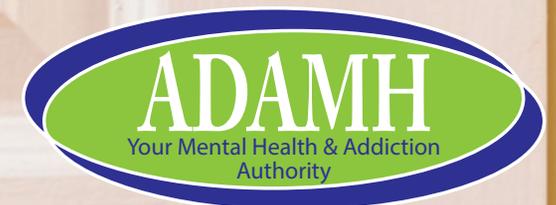
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**Can't afford your
Substance Use
Disorder or
Mental Health
treatment?**



**We can help . . .
Removing
Barriers and
Opening
Doors**



ADAMH Providers

The ADAMH Board is committed to providing quality, professional services within the community. Research has shown that treatment is most effective when provided in one's home community, close to family and friends.

The ADAMH Board is pleased to offer provider choice, outpatient mental health, and substance use disorder treatment services to individuals within its region by contracting with two providers within each county.

All treatment providers contracted with ADAMH are OMHAS certified, have obtained National CARF accreditation, and contract providers must meet quality standards and offer both mental health and substance use disorder treatment. These services are available by contacting one of the following providers:

- **Scioto Paint Valley Mental Health Center**
 - 740-335-6935 - Fayette County
 - 937-393-9946 - Highland County
 - 740-474-8874 - Pickaway County
 - 740-947-7783 - Pike County
 - 740-775-1260 - Ross County
- **The Recovery Council**
 - 740-947-7581 - Pike County
 - 740-851-5307 - Ross County
- **Pickaway Area Recovery**
 - 740-477-1745
- **Fayette Recovery Services**
 - 740-335-8228
- **Family Recovery Services**
 - 740-335-8228

Eligibility

You may be eligible for an ADAMH Board subsidy that may cover a portion of your cost of treatment for the residents of Fayette, Highland, Pickaway, Pike, or Ross Counties. Your payment will be based upon income, family size, and other health care coverage. Payment arrangements are worked out at the agency when you begin services.

You will be asked to provide verification of income and other health care coverage: i.e. private insurance, Medicare, Medicaid, managed care plans.

Enrollment

When you enroll, you will be asked to sign a billing authorization statement and proof of residency form. These forms allow the provider to bill the ADAMH Board for public funds to help offset the cost of your mental health and/or substance use treatment. Benefits are available for individuals of all income levels with priority given to those most in need. You will be asked about your income, family size, and insurance coverages to determine how much, if any, of your treatment cost can be billed to the ADAMH Board. Public subsidy assistance will be offered to you based on this information. Any co-pay for service that is calculated during this process is your responsibility to pay. This information will be entered into a computerized billing system by the provider.

The provider will also collect specific personal data that will be entered in the computer system in a confidential file labeled with an anonymous identification number. The information gathered by the provider will be submitted to the ADAMH Board to enroll you in the benefit plan.

You may choose not to enroll. However, if you don't enroll, other payment arrangements will need to be made and you may be billed for the services you receive.

Appeals Process

Clients may appeal adverse determinations for claims other than Medicaid eligible claims by submitting in writing a list of claims they wish to appeal and the reason(s) for the appeal.

What if I am not happy with my services?

Our providers try to ensure that you are well served, but sometimes you or your family may feel that your needs and concerns are not being addressed properly. There are several steps that you may take to resolve the issue:

- You can talk it over with your counselor, case manager, or other service provider. Sometimes issues are easily resolved with communication.
- You can talk with your counselor, case manager, or other service provider's supervisor.
- You can talk with the provider's Clients' Rights Officer/Ombudsman. If this issue is still not resolved the Clients' Rights Officer/Ombudsman can assist you in taking appropriate action.
- You can talk with the Paint Valley ADAMH Board's Clients' Rights Officer at 740-773-2283 or 1-800-906-6757. The ADAMH Board has a plan for working with client complaints.